

Michigan Treasury Online (MTO) Optimization

Learning Series 8: Viewing Letters and Licenses

NOTE: These documents are for demonstration purposes only and are not actual accounts or taxpayers.

January 2016

Customer Friendly

Simplified Process

What's New in MTO?

Viewing Letters and Licenses

Learning Series 8 edition on Viewing Letters and Licenses.

Before continuing, please spend a few minutes becoming familiar with the images used in this Learning Series:

| Image | Purpose |
|--------------|--|
| | To indicate a change in process or functionally that is expected to significantly increase the user experience |
| | To indicate a reminder or a relevant note within a text |
| | To indicate a quick tip or faster way of completing an action |
| 1 | To number steps on screenshots |
| | To highlight any part of the screenshot, such as a button |
| Access Types | To draw attention to a relevant section of information/text (not a button) |

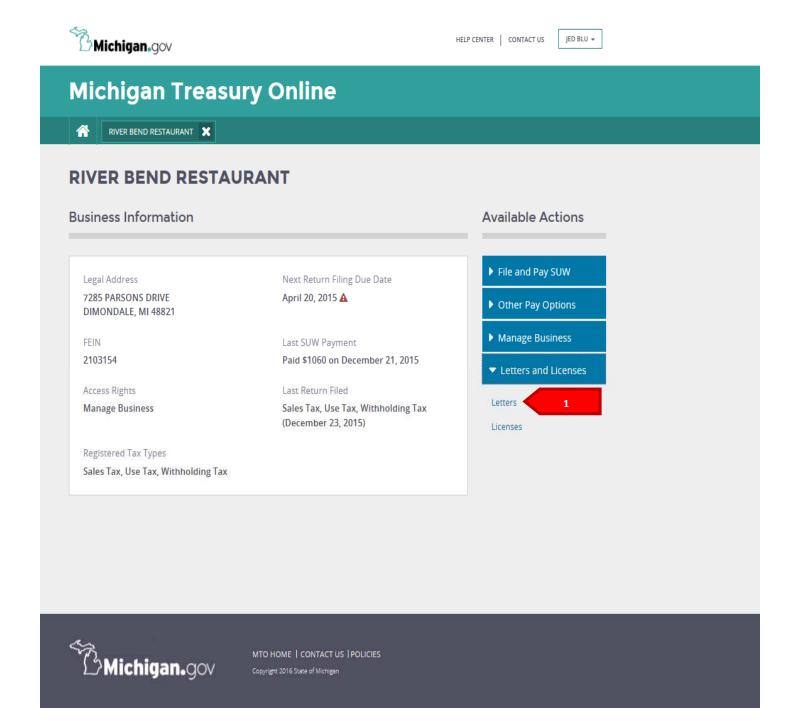
Viewing Letters and Licenses:

Letters and Licenses Information –Users who have the Manage Business Account user role will be able to view the letters and licenses menu.

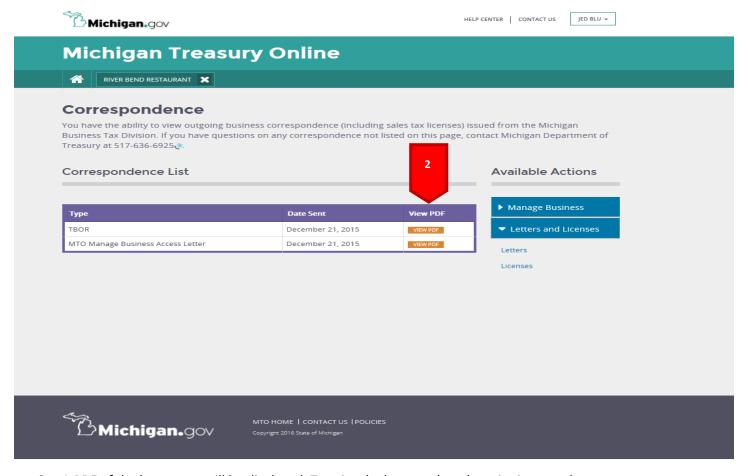
• Within the Letters and Licenses menu, you will be able to view correspondence from the Michigan Department of Treasury along with a copy of the businesses sales tax license.

MTO IMPROVEMENT: The sales tax license of each business can be displayed and printed under the letters and licenses menu.

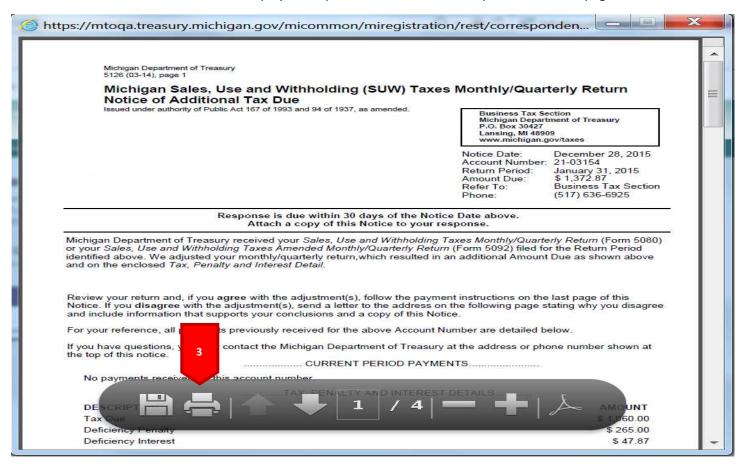
1. To view letters sent from the Michigan Department of Treasury, select "Letters" under the Letters and Licenses menu.



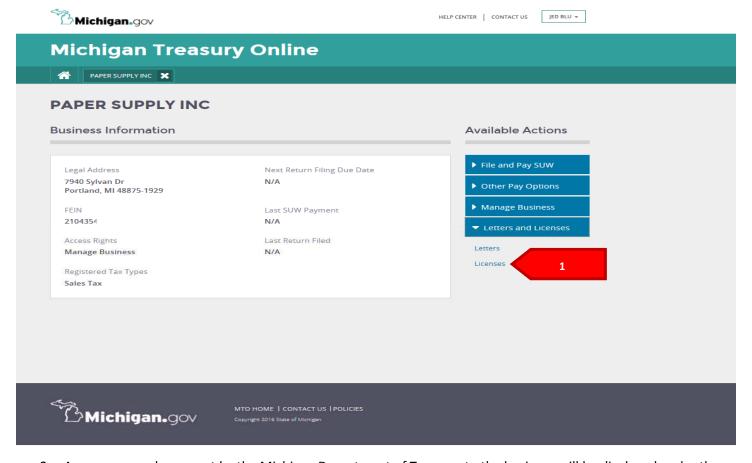
2. Any correspondence sent by the Michigan Department of Treasury to the business will be displayed under the correspondence list. To view the letter, select "View PDF."



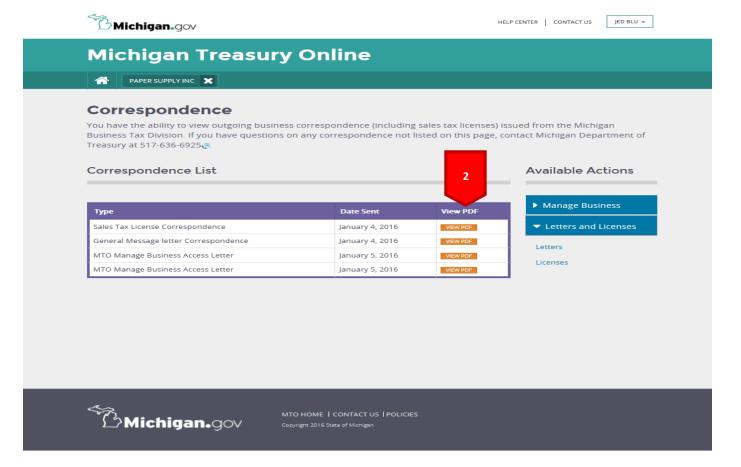
3. A PDF of the letter sent will be displayed. To print the letter, select the print icon on the page.



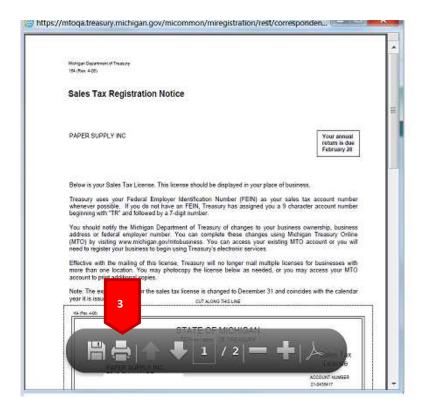
1. To view the business sales tax license, select "Licenses" under the Letters and Licenses menu.



2. Any correspondence sent by the Michigan Department of Treasury to the business will be displayed under the correspondence list. To view the sales tax license, select "View PDF" under the correspondence listed "Sales Tax License Correspondence."



3. A PDF of the sales tax license will be displayed. To print the sales tax license, select the print icon on the page.





If you have additional questions that were not answered using this Learning Series, please call the Michigan Department of Treasury at 517-636-6925.

The MTO Business website is currently being revised to include updated information on MTO and the changes to SUW that will begin in January. The website can be accessed here: www.michigan.gov/mtobusiness.